**Requirements List**

**REQ 1.1:** CREATE AND LOGIN

Customer must be able to create and log into account in system.

**REQ 1.2:** VIEW CATALOG

Customer must be able to view car catalog.

**REQ 1.3:** REQUEST RENTAL

Customer must be able to request rental car.

**REQ 1.4:** PAYMENT

Customer must be able to pay for rental through payment system.

**REQ 1.5:** CANCELLATION

Customer must be able to cancel reservation.

**REQ 1.6:** INSURANCE

Customer must be able to obtain insurance for rental.

**REQ 2.1:** UPDATE CATALOG

System administrator must be able to update catalog.

**REQ 2.2:** BILLING

System administrator must be able to manage billing.

**REQ 2.3:** PERSONNEL

System administrator must be able to manage personnel and customers stored in database.

**REQ 2.4:** PAYROLL

System administrator must be able to manage payroll.

**REQ 2.5:** SUBCONTRACTING

System administrator must be able to handle subcontractors.

**REQ 3.1:** PICKUP

Representative must be able to log rental pickup.

**REQ 3.2:** RETURN

Representative must be able to log rental return.

**REQ 3.3:** INSPECTION

Representative must be able to log inspection results.

**REQ 3.4:** SALE

Representative must be able to conduct sale of car.

**REQ 3.5:** WALK-IN

Representative must be able to handle walk-in rental request.

**REQ 3.6:** CUSTOMER ASSISTANCE

Representative must be able to answer “Need Help?” emails.

**REQ 3.7:** REPRESENTATIVE HOURS

Representative must be able to clock in/out to record hours worked.

**REQ 4.1:** SUBCONTRACTOR HOURS

Subcontractors must be able to clock in/out to record hours worked.